

# QUALITY POLICY

GMR Safety is committed to delivering the highest-quality loading dock restraint systems that meet or exceed our customers' expectations, as well as all applicable legal and regulatory requirements.

Our quality policy is founded on the following principles:

**Quality Management System:** Implementing, maintaining, and continuously improving our Quality Management System in accordance with the ISO 9001 international standard.

**Customer Satisfaction:** We strive to understand and fulfill our customers' needs by providing reliable, innovative products and services.

**Measurable Objectives:** We set clear, measurable quality objectives aligned with our business strategy. We regularly monitor performance to ensure these goals are achieved.

**Regulatory Compliance:** We comply with all relevant legal and regulatory requirements.

**Employee Engagement:** We value and encourage active employee involvement in enhancing quality and customer satisfaction. We provide ongoing training to develop their skills and expertise.

**Supplier Partnerships:** We build long-term, trusted relationships with our suppliers to ensure the consistent quality and reliability of our materials and services.

**Risk Management:** We identify and assess key risks associated with our operations and implement preventive measures to minimize their impact on product and service quality.

**Innovation and Continuous Improvement:** We are committed to continuously improving our processes, products, and services through innovation and a structured and ongoing improvement program.

This quality policy is communicated across all levels of the organization and reviewed regularly to ensure its relevance and effectiveness.



Gaétan Jetté, CEO and Founder

April 23, 2025

Date



Benoît Crépeau, General Manager

April 23, 2025

Date



Cristian Paez, Director of Quality and OHS

April 23, 2025

Date