

# QUALITY POLICY

GMR Safety is committed to delivering the highest-quality loading dock restraint systems that meet or exceed our customers' expectations, as well as all applicable legal and regulatory requirements.

Our quality policy is founded on the following principles:

**Quality Management System:** Implementing, maintaining, and continuously improving our Quality Management System in accordance with the ISO 9001 international standard.

**Customer Satisfaction:** We strive to understand and fulfill our customers' needs by providing reliable, innovative products and services.

**Measurable Objectives:** We set clear, measurable quality objectives aligned with our business strategy. We regularly monitor performance to ensure these goals are achieved.

**Regulatory Compliance:** We comply with all relevant legal and regulatory requirements.

**Employee Engagement:** We value and encourage active employee involvement in enhancing quality and customer satisfaction. We provide ongoing training to develop their skills and expertise.

**Supplier Partnerships:** We build long-term, trusted relationships with our suppliers to ensure the consistent quality and reliability of our materials and services.

**Risk Management:** We identify and assess key risks associated with our operations and implement preventive measures to minimize their impact on product and service quality.

**Innovation and Continuous Improvement:** We are committed to continuously improving our processes, products, and services through innovation and a structured and ongoing improvement program.

This quality policy is communicated across all levels of the organization and reviewed regularly to ensure its relevance and effectiveness.

A handwritten signature in black ink, appearing to read "Gaétan Jetté", written over a horizontal line.

Gaétan Jetté, CEO and Founder

April 23, 2025

Date

A handwritten signature in black ink, appearing to read "Benoît Crépeau", written over a horizontal line.

Benoît Crépeau, General Manager

April 23, 2025

Date

A handwritten signature in blue ink, appearing to read "Cristian Paez", written over a horizontal line.

Cristian Paez, Director of Quality and OHS

April 23, 2025

Date